

BOOKING TERMS & CONDITIONS

The following Booking Terms and Conditions apply to all members of a group, on whose behalf a Booking is made with Kneps Farm Holiday Park (hereafter referred to as KFE - Kneps Farm Enterprises).

- BOOKINGS:** A Booking is accepted when the person making the Booking receives a Confirmation Advice/Payment Receipt from KFE. If any of the details shown on this advice are not correct, they should contact the Park Office immediately. Bookings will not be accepted from third parties. Any information requested during the Booking process and later found to be false or incorrect will render the Booking invalid. Bookings will not be accepted from single sex parties where any member is aged under 21 years, unaccompanied teenagers and/or groups of three or more units. KFE reserves the right to see proof of age and/or identity of any person staying at the Park. KFE operates a maximum occupancy policy of 6 persons per pitch, made up of no more than 4 adults or 4 children. KFE reserves the right to refuse to accept any person, vehicle or outfit on the grounds of incompatibility with the general ambience of the Park. TRADESMEN, COMMERCIAL VEHICLES, VEHICLES BEARING PREDOMINANT COMPANY ADVERTISING & NON PROPRIETARY MOTORHOMES WILL NOT BE ACCEPTED/ALLOWED ON THE PARK
- PAYMENTS:** A £30 deposit is required to secure all 'Off Peak' Advance Bookings. Full payment is required to secure all 'Peak' Advance Bookings. The cost or any Balance of a Booking is payable, on arrival, at Reception. Payments for a Booking may be made by accepted Credit/Debit Cards. A 1.5% Service Charge will be added to all Bookings made by Credit Card. There is no charge for payment by Debit Card. Nightly Tariffs include VAT at a rate of 20%. However, KFE reserves the right to increase the Tariffs in the event of any increase in VAT, or in the event that the UK Government imposes any other Tax, Charge or Levy.
- REFUNDS:** If after arrival, a stay has to be cut short, refunds cannot be given for any unused nights. If a confirmed Booking is cancelled, a refund less a £10 Cancellation Charge will be given. However, during Public Holidays, Illumination Weekends & October Half Term Holidays, such a refund will only be given for the nights the pitch can be rebooked.
- TOURING PITCHES:** Pitches are available from 1pm on the day of arrival, until 12 noon on the day of departure. Latest arrival time is 8pm (Saturday-Thursday) or 10pm (Friday), unless prior arrangements are made. The maximum stay is 21 nights in any period of 28 days. All Touring units must park on the pitch allocated, in the correct position, as instructed, and any extra vehicles on the main car park. Allocated pitches may be altered, and units moved if necessary, at the discretion of KFE.
- BEHAVIOUR & CONDUCT:** KFE aims to provide a relaxed holiday for the Family. In making a Booking, members of a group and any visitors, agree to abide by the Park Rules and Conditions (please read separate leaflet). Bad language towards and/or abuse of any member of Staff, especially during the booking/registration process will not be tolerated. KFE reserves the right to require any individual, group or visitor, whose conduct is considered to infringe the Park Rules and Conditions, or any other written rule or signage, to leave the Park immediately.
- LIABILITY:** Unless proven legally responsible, the Park Management and Staff accepts no liability for any loss, damage or injury, however caused, to any person entering, using or staying at Kneps Farm Holiday Park, or for their Vehicles, Touring Units or any other property. All persons entering or staying at the Park do so entirely at their own risk.



BOOKING INFORMATION & TARIFFS 2012



OPEN FROM
1st MARCH - 15th NOVEMBER

THE PARK RECEPTION
IS OPEN DAILY BETWEEN
THE HOURS OF 8am - 8pm



Kneps Farm Holiday Park
River Road, Stanah
Thornton-Cleveleys
Lancashire, FY5 5LR
Tel: 01253 823632



Emergency Answer Phone between 8pm and 8am

email: enquiries@knepsfarm.co.uk

web: www.knepsfarm.co.uk

2012 NIGHTLY TARIFF TABLE

d - Deluxe Pitch s - Super Deluxe Pitch

Prices in £'s Sterling inc. V.A.T. @ 20%

TYPE OF OCCUPANCY	OFF PEAK 1 MARCH - 3 APRIL	PEAK (EASTER) 4 APRIL - 10 APRIL	OFF PEAK 11 APRIL - 3 MAY	PEAK (MAY DAY) 4 MAY - 7 MAY	OFF PEAK 8 MAY - 31 MAY	PEAK (SPR.BH) 1 JUNE - 9 JUNE	OFF PEAK 10 JUNE - 19 JULY	PEAK (SMR/ATM) 20 JULY - 4 NOV	OFF PEAK 5 NOV - 15 NOV
FAMILY 2 ADULTS 2 CHILDREN	24.50d 27.50s	27.00d 30.00s	24.50d 27.50s	27.00d 30.00s	24.50d 27.50s	27.00d 30.00s	24.50d 27.50s	27.00d 30.00s	24.50d 27.50s
ADULT COUPLE	19.00d 22.00s	20.50d 23.50s	19.00d 22.00s	20.50d 23.50s	19.00d 22.00s	20.50d 23.50s	19.00d 22.00s	20.50d 23.50s	19.00d 22.00s
SENIOR CITIZEN COUPLE	17.50d 20.50s	19.00d 22.00s	17.50d 20.50s	19.00d 22.00s	17.50d 20.50s	19.00d 22.00s	17.50d 20.50s	19.00d 22.00s	17.50d 20.50s
SINGLE ADULT	15.50d 18.50s	16.50d 19.50s	15.50d 18.50s	16.50d 19.50s	15.50d 18.50s	16.50d 19.50s	15.50d 18.50s	16.50d 19.50s	15.50d 18.50s
SINGLE SENIOR CITIZEN	14.75d 17.75s	15.75d 18.75s	14.75d 17.75s	15.75d 18.75s	14.75d 17.75s	15.75d 18.75s	14.75d 17.75s	15.75d 18.75s	14.75d 17.75s
EXTRA ADULT	3.50	4.00	3.50	4.00	3.50	4.00	3.50	4.00	3.50
EXTRA SENIOR CITIZEN/ CHILD	2.75	3.25	2.75	3.25	2.75	3.25	2.75	3.25	2.75
DOG (EACH MAX 2)	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
EXTRA VEHICLE/ DAY PARKING	4.50	4.75	4.50	4.75	4.50	4.75	4.50	4.75	4.50

How to use the Tariff Table

- Choose the type of Occupancy and the Period of Your Stay, to give the Nightly Tariffs for Deluxe (d) and Super Deluxe (s) Pitches.
- A Deluxe Pitch comprises of a Hard Standing Surface with a 16 amp Electric Hook Up Point, suitable for Touring Caravans, Motorhomes, Folding Caravans & Trailer Tents.
- A Super Deluxe Pitch has the addition of Water Hook Up & Grey Water Drainage.
- For any Extra Occupants, add the amount shown to the Nightly Tariffs.
- Senior Citizen Tariff applies if a person is aged 65 years or over.
- Children's Tariff applies between the ages of 4 years and 14 years inclusive (no charge for infants aged under 4 years).
- Day Visitors will be charged the Day Parking Tariff to enter the Park; otherwise they must park on the Visitors Car Park, adjacent to the Park Exit.

Advance Booking and Request Pitches

- A minimum stay of 2 nights may be booked in advance, except Easter and for 2012 Spring Bank Holiday / Queens Diamond Jubilee (minimum 4 nights) and all other Public Holidays (minimum 3 nights), but at such times priority will be given to longer stays.
- Credit/Debit Card confirmation is required for all advance bookings.
- A £30 deposit is required to secure all 'Off Peak' advance bookings.
- Full Payment is required to secure all 'Peak' advance bookings.
- Pitches may be requested and fixed at a cost of £1 per night (subject to availability), and a minimum charge of £10.

Nightly Tariff Discounts

- 10% Discount - on bookings of 7-13 consecutive nights, available throughout the Season, excluding Public and October Half Term Holidays.
- 15% Discount - on bookings of 14-21 consecutive nights, available throughout the Season, excluding Public and October Half Term Holidays.

Special Discounts, Offers and Promotions are subject to availability, and cannot be used in conjunction with any other Discount, Offer or Promotion.

Kneps Farm Holiday Park is not a commercial partner of any Club or Organisation and, therefore, does not offer any special discounts to such members.

Amenity Building Key Deposit

A £10 cash, fully returnable, Amenity Building Key Deposit is required on arrival. Only one Amenity Building Key per pitch is available, and if lost, the deposit cannot be returned. A separate key for the facilities for the disabled is available for an extra £5 cash, fully returnable deposit.

Arrival and Departure Times

Pitches are available from 1pm - 8pm (Friday 10pm) on the day of Arrival.

All Pitches must be vacated and the Amenity Building Key returned to Reception by 12 noon on the day of departure.

Subject to Pitch availability, your stay may be extended until 5pm for an additional charge of £5 per pitch. To guarantee Pitch availability or if you wish to stay later than 5pm on the day of departure, a fully charged extra night must be added at the time of booking.

Camping Pods

Designed as 21st Century Camping, Camping Pods have become the revolutionary new way of experiencing the great outdoors. They provide " ... the freedom of camping without the damp - ... the comfort of a caravan without the cost". Available from £35 per night. Arrival from 3pm - Departure by 12 noon. Ask for our separate Brochure for more details.

